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Bib Data Sheet

CONFIRMATION NO. 6482

SERIAL NUMBER 09/816,465	FILING DATE 03/26/2001 RULE	CLASS 379	GROUP ART UNIT 2643	ATTORNEY DOCKET NO. Q63703	
APPLICANTS Alban Couturier, Chatillon, FRANCE; ** CONTINUING DATA ***** ** FOREIGN APPLICATIONS ***** FRANCE 00 04 019 03/30/2000 IF REQUIRED, FOREIGN FILING LICENSE GRANTED ** 05/04/2001					
Foreign Priority claimed <input checked="" type="checkbox"/> yes <input type="checkbox"/> no 35 USC 119 (a-d) conditions met <input checked="" type="checkbox"/> yes <input type="checkbox"/> no <input type="checkbox"/> Met after Allowance Verified and Acknowledged <input checked="" type="checkbox"/> <u>HH</u> Examiner's Signature Initials		STATE OR COUNTRY FRANCE	SHEETS DRAWING 2	TOTAL CLAIMS 9	INDEPENDENT CLAIMS 3
ADDRESS SUGHRUE, MION, ZINN, MACPEAK & SEAS, PLLC 2100 Pennsylvania Avenue, N.W., Suite 800 Washington ,DC 20037-3213					
TITLE Modular system for managing service calls, in particular telecommunication service calls					
FILING FEE RECEIVED 710	FEES: Authority has been given in Paper No. _____ to charge/credit DEPOSIT ACCOUNT No. _____ for following:		<input type="checkbox"/> All Fees <input type="checkbox"/> 1.16 Fees (Filing) <input type="checkbox"/> 1.17 Fees (Processing Ext. of time) <input type="checkbox"/> 1.18 Fees (Issue) <input type="checkbox"/> Other _____ <input type="checkbox"/> Credit		